

TOWN OF RANSOM CANYON
24 LEE KITCHENS DRIVE
RANSOM CANYON, TX 79366
OFFICE: 806-829-2470 ♦ FAX: 806-829-2680
Visit us at: www.ci.ransom-canyon.tx.us

WELCOME TO RANSOM CANYON!

Please complete all sections on both sides of the water contract and return it to City Hall before you move into your new home. We require a \$150 deposit (\$100 for water and \$50 for sewer service); this deposit must be paid before you move in.

Your monthly payment options are:

◇Personal Check ◇Cash ◇Visa or Mastercard ◇Monthly Bank Draft/Credit Card Draft

◇*Please note:* We do not offer an online payment service at this time. Many of our customers do pay online through their bank. The bank then cuts a check to us and sends it through the mail. This takes a minimum of 7-10 days. If you choose to pay in this manner, please be sure to allow sufficient time for us to receive your payment.

◇All accounts are credited on the day we receive the payment – not by the postmark. For your convenience, we have a secure drop box located on the west side of the parking lot in front of City Hall for night deposits.

For your general information, a polycart dumpster is provided for your household trash and one should be at your new residence. Trash pick-up is on Tuesday and Friday; just follow the example of your neighbors for placement of the polycarts at the curb; set out your trash the night before ensure pick-up! Additional household trash, such as crushed, empty moving boxes, can be brought to the open top containers that are located east of City Hall next to the RV storage lot. Grass clippings and tree trimmings can also be put in these dumpsters. We have RV storage spaces available for rent if you need them; call City Hall for more information.

Additional information can be found in our “List of Important Phone Numbers” and “A Word about Mosquitoes”.

Please call us, or drop by City Hall, if there is anything else we can do for you. Our hours are 8:00 a.m. to 4:30 p.m., Monday through Friday.

CONTRACT FOR WATER, SEWER & GARBAGE SERVICES
TOWN OF RANSOM CANYON
806-829-2470

Date: _____

_____ does hereby make application to the Town of Ransom Canyon for
WATER/SEWER/GARBAGE/MOSQUITO ABATEMENT services for the following premises:

STREET ADDRESS _____ DATE OF OCCUPANCY _____
MAILING ADDRESS (if different from above address) _____

These services are to be rendered exclusively by the Town of Ransom Canyon so long as services are provided, subject, however, to the terms and conditions of this contract. No single service will be allowed without the remainder of the services offered by the Town being subscribed to, except for Water services only (without Sewage, Garbage, and Mosquito abatement) to a vacant lot for purposes of landscaping only or to a lot with ongoing new construction.

- WATER RATES:**
- a. Base rate for all meters, monthly - \$30.00
 - b. Water usage rates:
 - \$3.50 per 1,000 gallons for usage up to 3,000 gallons
 - \$4.95 per 1,000 gallons for usage over 3,000 gallons up to 14,000 gallons
 - \$5.75 per 1,000 gallons for usage over 14,000 gallons

A \$100.00 deposit for Water and a \$50.00 deposit for Sewer are required for each account established. Deposits are held until the final utility bill is paid.

SEWER SERVICE: \$25.00 per month. **GARBAGE SERVICE:** \$18.00 per month plus applicable sales tax.

MOSQUITO SPRAY SERVICE: \$3.00 per month for ground application. *During summer months, when aerial spraying is required for mosquito control, cost will be prorated to customers.

ONE TIME ADMINISTRATIVE SET-UP FEE: A non-refundable charge of \$25.00. (This will be charged to your 1st bill.)

THESE ABOVE RATES HAVE BEEN APPROVED AND AUTHORIZED BY THE TOWN OF RANSOM CANYON CITY COUNCIL, AND CAN BE CHANGED ONLY BY THE CITY COUNCIL.

Applicant further agrees to be responsible for all changes in accordance with these rates until written notice from the subscriber of the Town is received at City Hall that the premises are being vacated, or are being occupied by another party. This application becomes a contract only upon acceptance of the same by the Town of Ransom Canyon.

If payment is made for either sewer or water services with a negotiable check or credit card and payment on such is refused by the bank on which such is drawn, the City Secretary shall notify the customer and assess an additional charge of \$25.00 for processing such declined payment.

Any failure to pay said utilities and service charges on or before the 20th of the month will be penalized at the rate of 10% on the existing unpaid balance at the end of each month. One termination notice will be sent for such accounts. If payment is not received by the date indicated in the termination notice, service will be disconnected without further notice. In the event service is discontinued because of non-payment, a \$50.00 service charge will be added to make a re-connect. Under the Protective Covenants, an Improvement Lien is hereby created against this property for the payment of all such utility services rendered and made available by the Town.

I (____do),(____do not) authorize the Town of Ransom Canyon to release account information regarding water consumption at this address.

OCCUPANT SIGNATURE: _____ DAY-TIME TELEPHONE# _____

E-MAIL ADDRESS: _____

*****PLEASE SEE BACK FOR EMERGENCY INFORMATION*****

THIS AREA FOR STAFF USE ONLY:

ACCEPTED: TOWN OF RANSOM CANYON
24 Lee Kitchens Drive
Ransom Canyon, TX 79366

DEPOSITS RECEIVED:
Check # _____
Credit Card _____

STAFF INITIALS _____

**RANSOM CANYON EMERGENCY SERVICES
CONTACT INFORMATION**

HOME PHONE (Please indicate if this is a cell phone or if the number is unlisted)

EMERGENCY CONTACT INFORMATION (Please provide information for a **person other than an occupant**; name, phone numbers, relationship)

PLEASE COMPLETE THE FOLLOWING FOR EACH PERSON WHO RESIDES IN YOUR HOME

The following information is requested so that in the event of an emergency or disaster, emergency personnel such as Police, Fire, and EMS services can access this information in order to serve you. Your privacy will be strictly guarded; this information is not shared with the public.

NAME	RELATIONSHIP
WORK PHONE	CELL PHONE

NAME	RELATIONSHIP
WORK PHONE	CELL PHONE

NAME	RELATIONSHIP
WORK PHONE	CELL PHONE

NAME	RELATIONSHIP
WORK PHONE	CELL PHONE

PETS? We make every possible effort to connect lost pets with their families before taking animals to Lubbock County Animal Services!
PLEASE LIST BREED AND NAME:

IMPORTANT PHONE NUMBERS FOR NEW RESIDENTS

RANSOM CANYON CITY HALL	829-2470
RANSOM CANYON POLICE DEPT	
Emergency	911
Non-emergency	829-2600
SOUTH PLAINS TELEPHONE CO-OP (THEY HAVE DSL TOO!) 763-2301	
ATT/SBC (IF YOUR ADDRESS IS ON S. LAKE SHORE) 866-722-9246	
SOUTH PLAINS ELECTRIC CO-OP	775-7732
ATMOS ENERGY	888-363-7427
SLATON POST OFFICE	806-828-3707
ERF WIRELESS (WIRELESS INTERNET)	1-800-538-9050

ADDITIONALLY...

TRASH PICK-UP IS ON TUESDAYS & FRIDAYS
PUT YOUR TRASH OUT THE NIGHT BEFORE AND *PLEASE* DO NOT INCLUDE
GRASS CLIPPINGS OR DIRT!
(WE HAVE LARGE DUMPSTERS EAST OF THE RV LOT FOR GRASS CLIPPINGS
AND TREE TRIMMINGS)

CALL US WITH ANY OF YOUR QUESTIONS: 829-2470

OR

VISIT US AT www.ci.ransom-canyon.tx.us

WE ARE HERE FOR YOU!

A WORD ABOUT MOSQUITOES

▶ WHAT ARE THESE CHARGES FOR???


Town of Ransom Canyon

GROUND CONTROL: The \$3.00 year-round charge provides for chemicals, equipment, and labor. This is charged all year to spread out the cost rather than assess high charges for a few months.

- Hand Spraying
- Mowing
- Larvacide
- Fogging

This four-step approach attacks mosquitoes in every stage of development. You can help in control mosquitoes by eliminating areas of standing water around your house and keeping grasses and weeds cut.

AERIAL CONTROL: This spraying provides control in areas the City staff cannot reach.

- Additional charge of \$3.30 per customer/flight

CUSTOMER NOTIFICATION: We make every effort to notify the citizens when there will be aerial spraying or fogging.

- Spraying & fogging are dependent on weather conditions
- If the weather doesn't cooperate, spraying will take place at the next opportunity.
- Call City Hall if you have a medical condition affected by spraying. We will call you personally before we spray—just let us know!

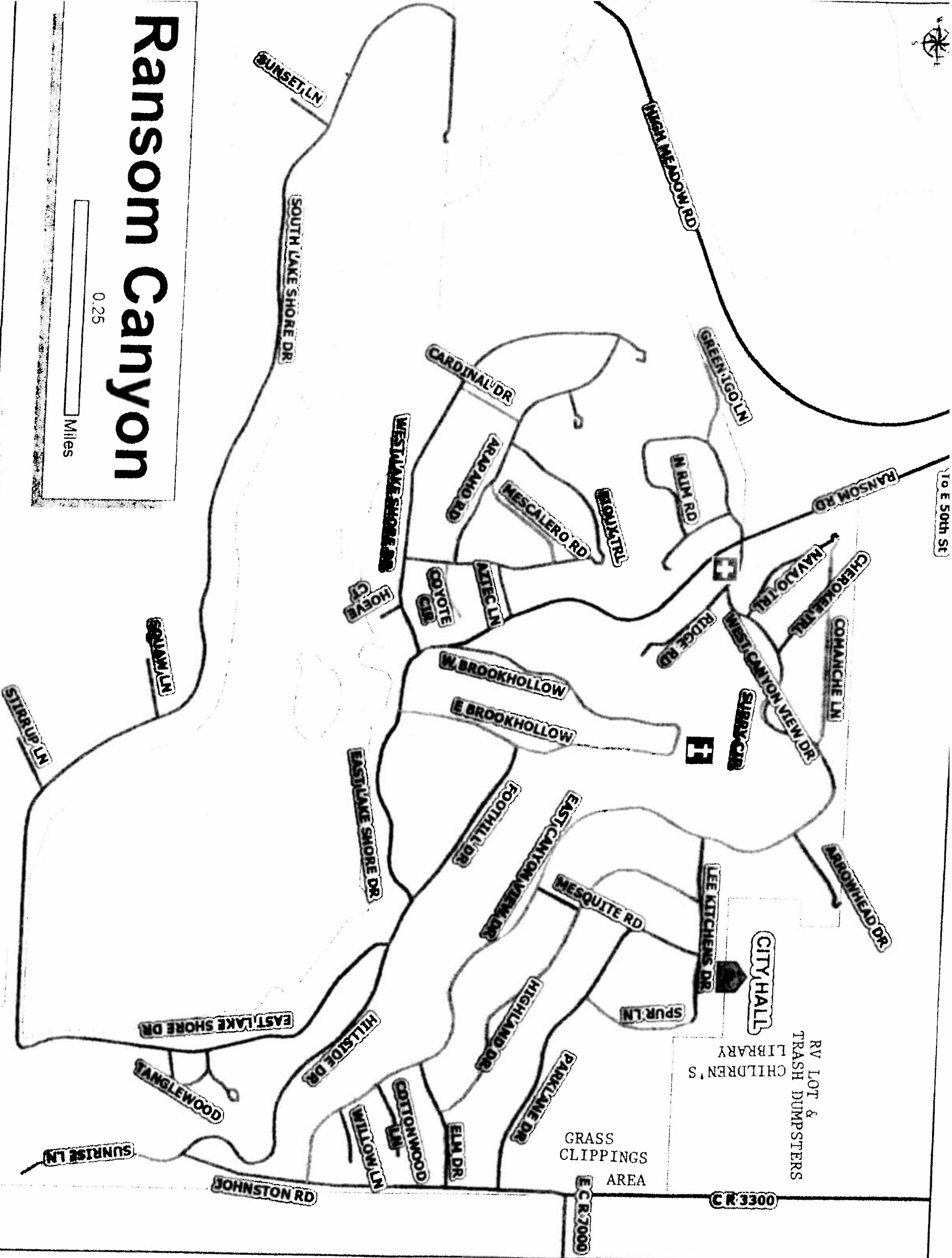
The City is committed to controlling mosquitoes for the comfort and safety of our citizens!



Ransom Canyon

0.25

Miles



CITY HALL

RV LOT &
TRASH DUMPSTERS
CHILDREN'S
LIBRARY

GRASS
CLIPPINGS
AREA

CR 3300

E. R. 7000